

### www.stanwoodareafcu.org

## Cyber Security News

# Imposter scams are on the rise. Here's what you should know.

Sending someone money can be easy and simple. Reversing it? Not so much. Criminals know this, and that's why imposter scams are on the rise.

#### What's an imposter scam?

An imposter scam happens when someone poses as a friend, romantic interest, charity, business, or other trusted source, and reaches out to you with a request for money. Their request (such as a bank transfer, cash on a gift card, or cryptocurrency) seems legitimate, but these are all payments and transactions that can be difficult to reverse.



### Notice the classic warning signs of impersonator scams, such as:

- Unsolicited calls or emails claiming you owe money to a business or the government and will face extreme consequences if you don't pay immediately.
- Someone claiming you've won a prize or qualify for a grant, but you must pay an upfront fee to collect.
- A scammer pretending to be from a tech company or internet service provider that has detected a virus or malware on your computer, or they may claim you have a subscription that is set to renew.
- A call, text, or email from a spammer pretending to be a financial institution. They contact you regarding a recent transaction and ask for remote access to your computer to protect your account.

Now that you know the signs, here are some tips to protect yourself.



Confirm if the business, utility or government agency is indeed trying to reach you. Use the customer service numbers or email addresses listed on invoices, account statements and legitimate corporate and government websites. Don't rely on caller ID to determine if a call is legitimate.



Hang up on unsolicited callers offering to fix computer problems. Companies like Apple and Microsoft will not contact you for tech support





Report impostor scams to the company or institution being impersonated.



Don't provide sensitive information, such as credit card details or your Social Security number, over the phone unless you're certain it's a legitimate organization.



Most importantly, don't send money to someone you don't know, someone you think you may know but are not sure, or someone you've only met online.

### **JULY 2023**



### TWO-FACTOR AUTHENTICATION

Coming in July for members who use on-line banking; you will have additional security measures. There will be a code sent to you upon logging in to enter in addition to your password in order to log into your on-line banking.

## NEW MEMBER BENEFIT



Stanwood Area FCU has partnered with Stanwood Area FCU has partnered with American Income (AIL) to provide our members with FREE child safe kits, FREE memorial guide, FREE MedFacts placard, and FREE \$3,000 in accidental death and dismemberment insurance. Watch your mail for more details.

## HOLIDAY CLOSINGS



The Credit Union Office will be closed on the following holidays.

July 4, 2023 ..... Independence Day

September 4, 2023 .....Labor Day

October 9, 2023......Columbus Day

Your savings federally insu

National Credit Union Administration, a U.S. Government Agency

nd backed by the full fa

d to at least \$250.000

d States Government





Email: safcu@comcast.net

**CONTACT INFORMATION:** 

444 Arona Road New Stanton, PA 15672

## **OFFICE HOURS:**

Monday thru Thursday • 9:00 a.m. to 4:30 p.m. Friday • 9:00 a.m. to 5:00 p.m.



## **2023 ONLINE DISCOUNT STORE**

### Promo Code: stanwoodfcu

#### TO PURCHASE KENNYWOOD TICKET(S):

STEP 1: Go to www.kennywood.com/promocode

STEP 2: Click the 'Buy Now' button to advance to the next screen

STEP 3: Enter your '2023 Good Any Day Admission' ticket quantity

STEP 4: Enter your organization's Promo Code in the 'Promotional Code' box, then click 'Apply' STEP 5: Click 'Continue' to advance and complete the remaining steps to purchase your tickets!

#### TO PURCHASE IDLEWILD & SOAKZONE TICKET(S):

- STEP 1: Go to www.idlewild.com/promocode
- STEP 2: Click the 'Buy Now' button to advance to the next screen
- STEP 3: Enter your '2023 Good Any Day Admission' ticket quantity
- STEP 4: Enter your organization's Promo Code in the 'Promotional Code' box, then click 'Apply' STEP 5: Click 'Continue' to advance and complete the remaining steps to purchase your tickets!

#### TO PURCHASE SANDCASTLE TICKET(S):

- STEP 1: Go to www.sandcastlewaterpark.com/promocode
- STEP 2: Click the 'Buy Now' button to advance to the next screen
- STEP 3: Enter your '2023 Good Any Day Admission' ticket quantity
- STEP 4: Enter your organization's Promo Code in the 'Promotional Code' box, then click 'Apply' STEP 5: Click 'Continue' to advance and complete the remaining steps to purchase your tickets!

Please visit each park's official webpage for up-to-date park operating dates and hours. Park operating dates, hours and prices are subject to change. Online offer only. No refunds or rainchecks for online orders.